

Faith Journey Custom Apparel Shipping Policy

Last Updated: 3/2025

At Faith Journey Custom Apparel, we take pride in delivering your custom pieces with care and efficiency. Please review our shipping policy before placing your order.

Processing & Shipping Times

- All custom orders take 14 business days to produce before shipping.
- Shipping times vary based on your location and selected shipping method at checkout.

Shipping Rates & Carriers

- Shipping costs are calculated at checkout based on your address and selected shipping option.
- We use USPS and UPS to ensure safe and timely delivery.

Order Tracking

- Once your order ships, you'll receive a tracking number via email. Please allow up to 24 hours for tracking updates.

Address Accuracy

- Customers are responsible for providing the correct shipping address. Faith Journey Custom Apparel is not liable for lost, delayed, or returned packages due to incorrect addresses.

Lost, Delayed, or Damaged Shipments

- If your order is lost or delayed, please contact the carrier directly.
- If your order arrives damaged, email us at info@fjcustomapparel.com within 3 days of delivery with photos of the issue.

International Shipping

- We currently do not offer international shipping. If applicable, customers are responsible for any customs duties or taxes.

For further assistance, contact us at info@fjcustomapparel.com. Thank you for shopping with Faith Journey Custom Apparel!

