

Faith Journey Custom Apparel Refund Policy

Last Updated: 3/2025

At Faith Journey Custom Apparel, all our products are custom-made with care. Due to the personalized nature of our items, all sales are final. However, we are committed to ensuring customer satisfaction.

Refund & Exchange Policy

- We do not accept returns, refunds, or exchanges unless the item is defective or incorrect.
- If you receive a damaged or incorrect order, contact us within 3 days of delivery at info@fjcustomapparel.com with photos of the issue. We will review your request and provide a replacement if eligible.

Cancellations

- Orders can only be canceled within 24 hours of purchase. Once production has started, cancellations are not accepted.

For any concerns, please reach out to us at info@fjcustomapparel.com. Thank you for supporting Faith Journey Custom Apparel!